

Please note all of the below information must be filled out for your refund or exchange to be processed.

ORDER NUMBER	FULL NAME	DATE

ITEM / MODEL NUMBER	EXCHANGE	REFUND	CODE	EXCHANGE: SIZE / COLOUR / FAULT

\*Please tick the appropriate boxes and provide applicable return reason code as well as any further details we may require.

## NOT HAPPY OR WRONG SIZE?

If the item(s) are the wrong size and do not fit. You can return the item(s) to us and we can despatch the amended size(s) you require. We can only do this if the item(s) are unworn and in original condition with all stickers and tags attached. If in a box make sure no stickers or labels are put on the box, please do not send any item back that has been worn or is not in its original condition, we will not credit them.

### FAULTY?

If you have a fault under the manufacturers warranty please return them to us for inspection, manufacturers warranty covers failure of the product and or materials used in the product, it does not cover fair wear and tear, products damaged in use, i.e. toes worn out due to kneeling when the product does not have a scuff cap, if you are unsure of the right product for your application please call us we will gladly give the best advice we can.

### DAMAGED OR INCORRECT?

If you have received an item that is damaged or not as described please contact one of our Customer Service Operators who will gladly try and get to the bottom of what has gone wrong.

CODE	REASON
1	TOO BIG
2	TOO SMALL
3	POOR QUALITY
4	FAULTY (PROVIDE DETAILS)
5	WRONG ITEM
6	DOESN'T SUIT ME
7	DID NOT MATCH DESCRIPTION

RETURNS ADDRESS
<p>WORKWEAR OUTLET            KENT STREET, BLACKBURN            BB1 1DE            UNITED KINGDOM</p>

I am happy to proceed with my return, exchange and / or refund request.

#### Returns restrictions:

\* Please note bespoke sizes and special items are not returnable. Sizes 44-62, 84-120, 184-204, 144-158, 248-256 are the only sizes returnable. There are very few sizes not returnable.

\*\* Returns carriage charge to yourself is £5.95 if you paid £5.95 or if it was free to receive your goods, if you paid more than that originally you will be charged the same as the original cost to receive your goods, we reserve the right to charge handling.

Unfortunately any underwear / first layer items are not returnable if opened this is for hygiene reasons and none other.

Include inside parcel

